Using your

CWB100

CABLE & WIRELESS

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CWB100, whi high
product desig
of trouble-fre

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before using your CWB100 for the

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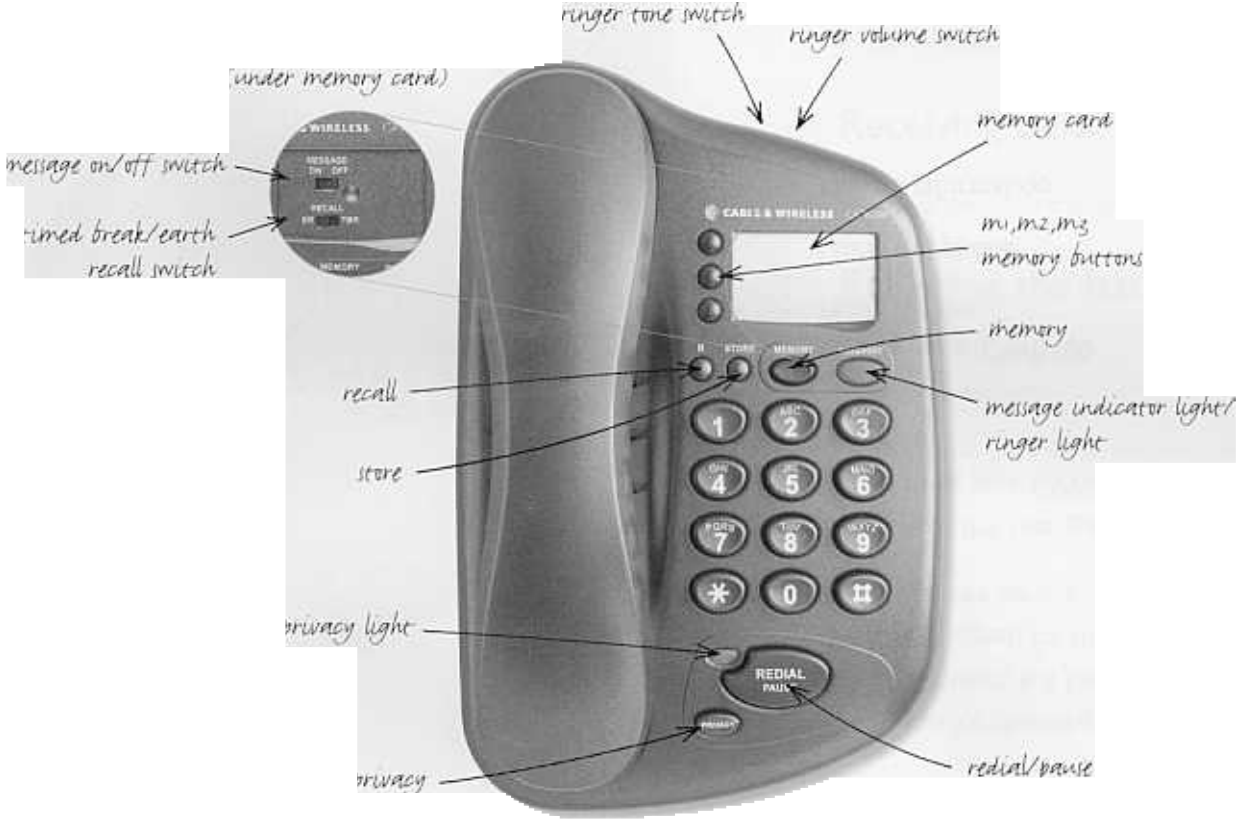
Helpful information

Please turn
over for a diagram
of your CWB100

Your CWB100


ringer tone switch
ringer volume switch
(under memory card)
memory card
message on/off switch
timed break/earth recall switch
m1, m2, m3 memory buttons
memory
recall
message indicator light/ ringer light
store
privacy light
redial/pause
privacy
CABLE & WIRELESS
REDIAL
PAUSE

Getting your CWB100 ready for use

Connecting the telephone line

Plug the telephone line cord into the telephone wall sock
You can now make and receive telephone calls and store numbers in the memory.

Switchboard use

(Recall Mode)

The **Earth Recall (ER)/Timed Break Recall (TBR)** switch, located under the memory card, is set to TBR. It should remain in this position unless connected to a switchboard requiring Earth Recall signalling. Please refer to your switchboard provider if you require more information.

Message Waiting

If you are using a compatible switchboard, the message indicator light will show if you have messages waiting.
To use the message waiting facility you may need to move the **Message On/Off** switch (located under the memory card) to the 'On' position. Consult your switchboard provider for more information.

WARNING
If this telephone is ***not*** *being used on a switchboard, the* **Message On/Off** *switch (located under the memory card)* ***must*** *be in the* ***off*** *position.*

Using the phone

Making and ending calls

Receiving calls

Redialling the last number

Redial

Memory

You can store up to 13 telephone numbers in the memory. Up to 3 numbers can be stored using the one-touch memory buttons **M1**, **M2** and **M3**. An additional 10 numbers can be stored using the two-touch memories.

Store your most frequently used numbers in the memory to save dialling the whole number each time you want to call it. You can note the telephone numbers on the memory card to keep track of which numbers are stored where.

To store one-touch memory numbers

Lift the handset.

STORE ● Press the **Store** button then enter the telephone number you want to store.

STORE ● Press the **Store** button again and press either the **M1**, **M2** or **M3** one-touch button under which you want to store the ● telephone number.

Replace the handset.

To store two-touch memory numbers

Lift the handset.

STORE ● Press the **Store** button and enter the telephone number you want to store.

STORE ● Press the **Store** button again and press a keypad number eg. between 0-9 under which you want to store that number.

Replace the handset.

Change any existing stored telephone number simply by entering a new one in its place.

Dialling a stored number

Lift the handset.

● Either press the relevant **M1**, **M2** or **M3** button.

Or

MEMORY Press the **Memory** button and then press the relevant eg. keypad number between 0-9.

The stored number is dialled automatically.

Pause

For services such as home banking and when connected to certain switchboards you may need to insert a pause into the dialling sequence when storing in the memory.

To store a pause in the memory, press the **Pause** button where required.

Message indicator

(For use with switchboards)

If your switchboard has a voicemail facility and your extension has been allocated a voice mailbox, the message indicator light will come on when you have messages waiting.

Ringer tone options

Your CWB100 lets you choose between 3 different ringing tones.

Position the switch on the back of your telephone marked R1/R2/R3 to the required tone.

Ringer volume

Move the switch on the back of the telephone to adjust the ringer to the required volume: Off, Low, High.

Latching privacy

During a call you can mute your voice so your caller cannot hear you while you hold a conversation with someone else in the room. You can still hear your caller.

Press the **Privacy** button, the privacy light comes on. While the privacy light is on, your caller is unable to hear what you are saying.

To remove privacy, press the **Privacy** button again.

Using your CWB100 with a hearing aid

Your CWB100 is fitted with a device to improve the sound quality for people using hearing aids. If you wear a hearing aid, switch it to the T position. You should adjust the position of the earpiece in relation to your hearing aid to obtain the best possible reception.

Recall

This is often used for a number of services available from your telephone network and for use when connected to certain switchboards. Details on when to use the **R** button will be explained by your network or switchboard provider.

Helpline

If you experience any problems with your CWB100
Cable & Wireless Helpline on 0208 787 3111
(9.00am - 5.00pm, Monday - Friday).

Warranty

This product has a warranty of 12 months and is therefor guaranteed to be free from defects in materials and workmanship during that period. If you experience a problem within that time, simply call our Helpline for advi

f your problem cannot be solved by our Helpline, you will neec o return your product to the place where it was purchased. Remember to take your receipt as proof of purchase as it must be produced before the warranty can be honoured.

The product must have been used only for the intended purpose and not been subjected to wilful or accidental damage. This warranty does not cover damage caused by excessive voltage, lightning, or faults on the telephone line. If the product or serial number has been tampered with in any way, or repairs attempted, the warranty shall be considered null and void.

This guarantee does not affect your statutory rights.

Technical Details

1. **Where to connect your CWB100**

- Direct Exchange Lines providing Multi-frequency (MF) signalling and Timed Break Recall facilities.
- Extensions via new style sockets provided for DELs.
- Compatible switchboards which utilise MF signalling and Timed Break Recall or Earth Recall.

2. **Where not to connect your CWB100**

- To a shared service line (party line).
- To a 1+1 carrier system.

3. **Your CWB100 has been approved for the use of the following facilities:**

- Simple telephone facility
- Multi-Frequency (MF or Tone) signalling
- Timed Break Recall
- Earth Recall
- Last number redial
- Dialling from stored memories

4. The **Ringer Equivalence Number (REN)** of this apparatus is 1. If the RENs of all the units connected to your line are added up, the total must not exceed 4 since that is the normal limit of most exchange lines.

Service & maintenance

To clean

Occasionally wipe over the machine with a clean, slightly damp cloth.

Do not use sprays or abrasive cleaners as these may damage the casing and interior components.

Siting

Avoid direct sunlight, extreme temperatures, high humidity and places where your CWB100 could get wet.

Cable & Wireless Communications Services Ltd

Helpline 0208 787 3111 (9.00am - 5.00pm)

Cable & Wireless pursues a policy of continuous development of its products and services.
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